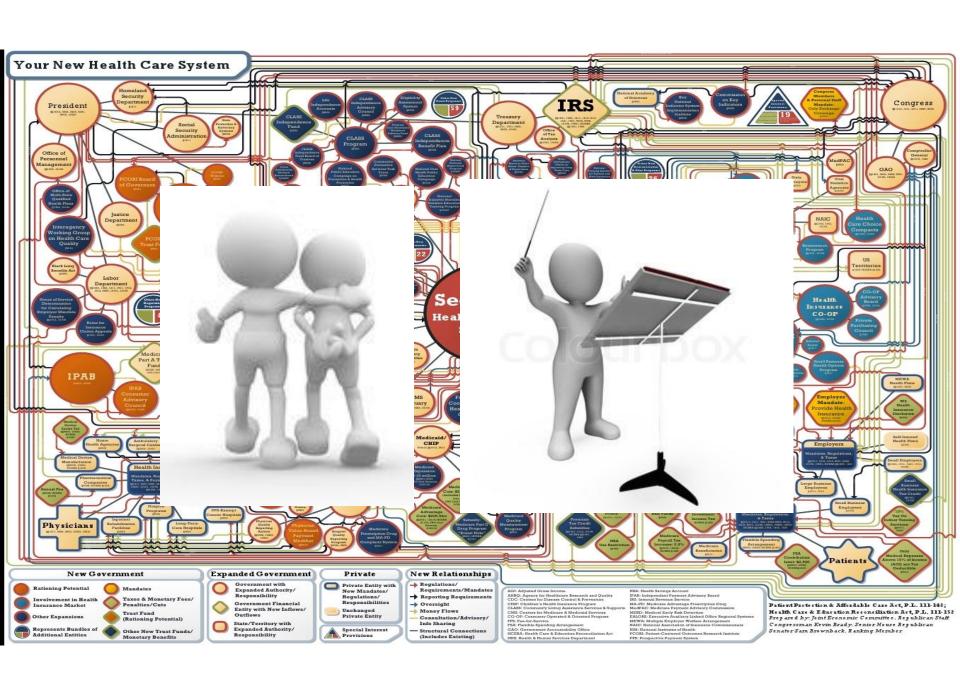


**Andy Mitchell** 

## Maximising Nurse-Led Care



#### The Value of Nursing in AEC

- Navigating an increasingly complex system.
- Ensuring all parts of the system act to serve the patient.
- Monitoring and improving quality of the system.
- Advocating for the patient and their significant others.
- Ensuring important information travels with the patient.
- Making fast paced care feel human.



#### Levels of journey management

- Following specific order sets.
- Initiating specific interventions.
- Direct access to services.
- Managing defined process steps
- Criteria based discharge
- Whole episode management

#### Opportunities throughout the journey

Initial Assessment

- Enhanced Hx taking
- PGDs for analgesia
- Streaming

Risk and Probability

- Condition specific tools
- Social and functional assessment
- Managing expectations

Investigations

- Appropriate use of diagnostics
- Specific technical skills
- Radiology

Diagnosis

- Signposting and safety netting
- Follow up arrangements
- Counselling



- PGDs for common treatments
- Pt/carer education
- Counselling

Discharge

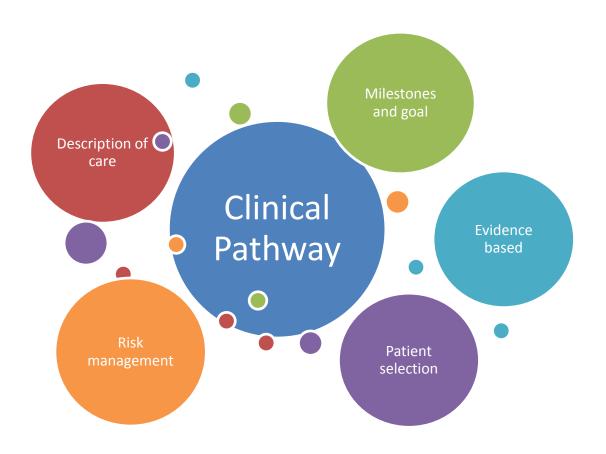
- Criteria based discharge
- Follow up and ongoing management

#### Right person right skills

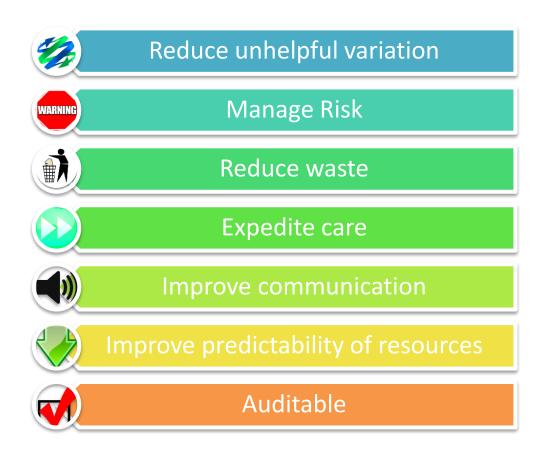
Perform bloods/cannulate, interpret result make Dx and create holistic ongoing management plan Perform bloods/cannulate, interpret result and make a provisional Dx Perform bloods/cannulate **Practical** and act on results by protocol Perform bloods/cannulate choosing tests based on Hx Perform bloods/cannulate in a difficult patient Perform bloods in an expected situation and Perform bloods as per decide on cannulation pathway Perform bloods when instructed

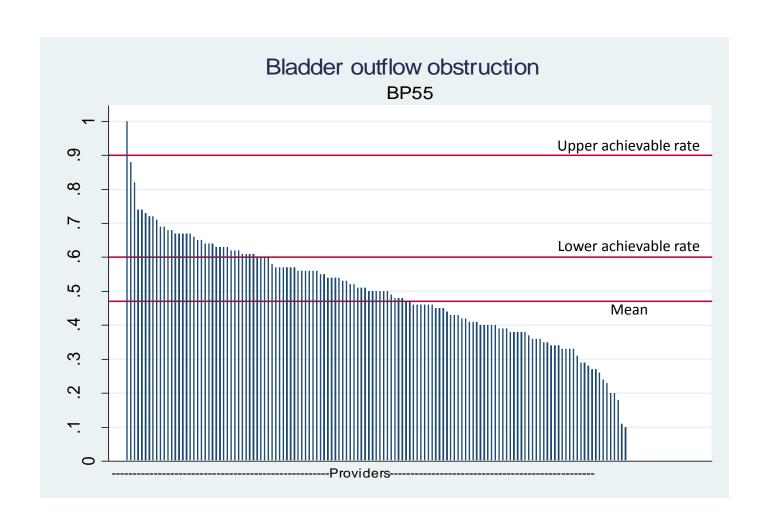
**Theoretical** 

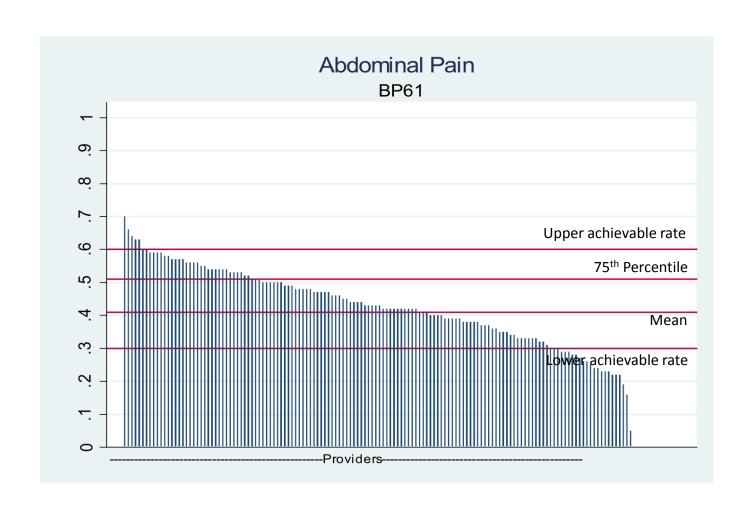
#### What is a Clinical Pathway?

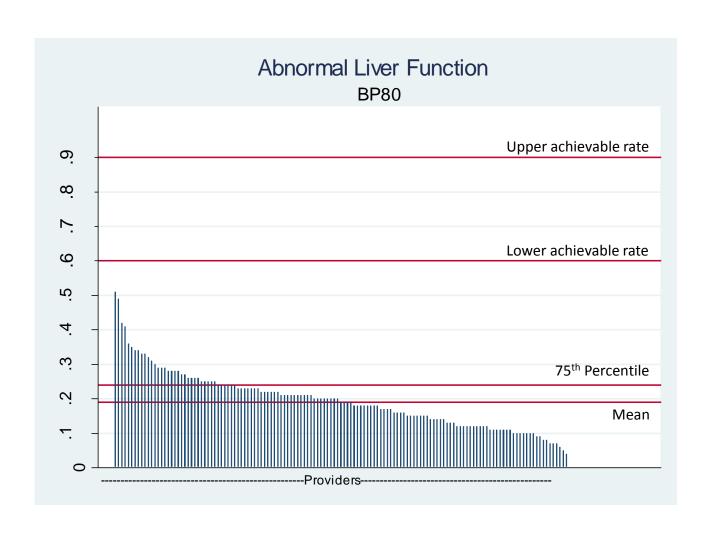


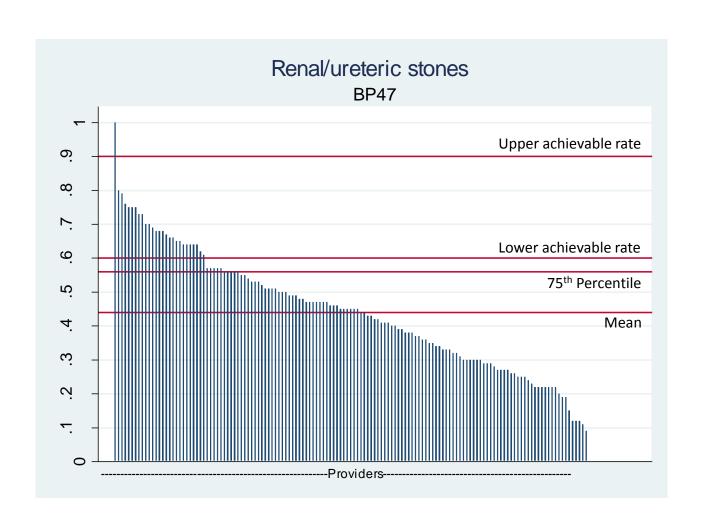
# Why use a nathway?











#### Who can operate a clinical nathway?

- Are there specific skills required?
  - IR(ME)R.
  - ABGs.
  - Chest auscultation.
  - PGDs
- Experienced in assessment.
- Can recognise deviation from expected progress.
- Familiar with system.
- Consider making multidisciplinary.



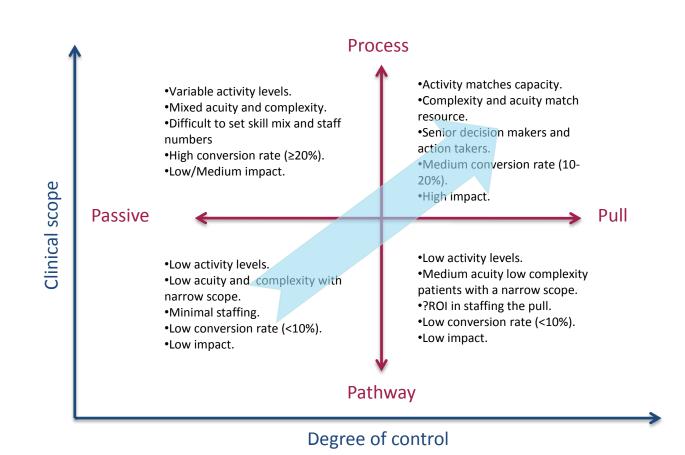


#### Missing Opportunities





#### Maximising Opportunities for AEC



#### Challenges

- Workload and ownership.
- Review cycle.
- The more specific the pathway the narrower the funnel.
- The broader the pathway the more complexity.
- Gate-keeping.
- Deferred accountability.
- Poor engagement.



#### What is the opportunity in your service?

- Do you have any nurse-led pathways in place?
  - What level are these working at
- What potential presentations could be nurse-led?
  - What would you need to make this happen



## Results

Condition	Active Y/N	Investigations	Treatment	Discharge	Other